Appendix 2

Redditch Borough Council Quarterly Compliment Statistics

REDDITCH BOROUGH COUNCIL

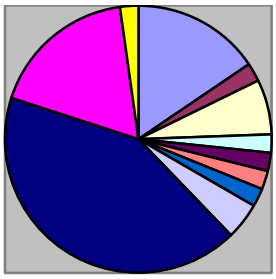
making a difference

www.redditchbc.gov.uk

April - June 2010

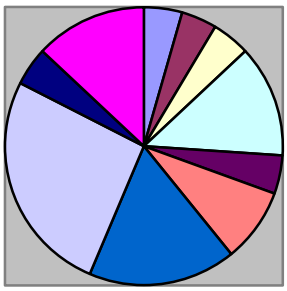
There were a total of 75 compliments in the last quarter

PLANNING & REGENERATION, REGULATORY & HOUSING DIRECTORATE



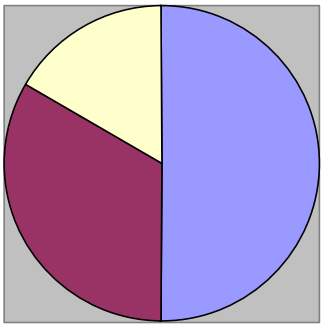
- Aids&Adaptations(7)
- BusinessCentres(1)
- BuildingControl(3)
- Capital(1)
- HousingManagement(1)
- HousingOptions(1)
- Planning(1)
- Rent(2)
- Repairs&Maintenance(19)
- HomeSupport(8)
- Tenancy(1)

LEISURE, ENVIRONMENT & COMMUNITY DIRECTORATE



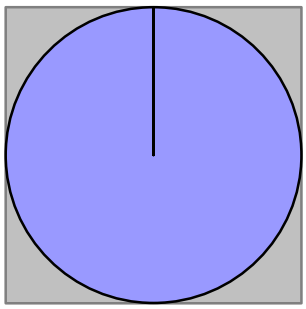
- ASB(1)
- CCTV&Lifeline(1)
- SureStart(1)
- Cleansing(3)
- CommunitySafety(1)
- DialARide(2)
- Landscape(4)
- PalaceTheatre(6)
- Sports&Leisure(1)
- WasteManagement(3)

FINANCE & RESOURCES DIRECTORATE



- AssetMaintenance(3)
- CustomerServices(2)
- Elections(1)

POLICY, PERFORMANCE AND PARTNERSHIPS DIRECTORATE



- Communications(1)

What did you compliment?

The majority of compliments related to Repairs & Maintenance, Aids & Adaptations, Home Support and Palace Theatre.